

**Total No. of Calls For The Day - Skill Wise For Last 30 Days**

Account	Skill Name	Apr 25, 2023	Apr 24, 2023	Apr 23, 2023	Apr 22, 2023	Apr 21, 2023	Apr 20, 2023	Apr 19, 2023	Apr 18, 2023	Apr 17, 2023	Apr 16, 2023	Apr 15, 2023	Apr 14, 2023	Apr 13, 2023	Apr 12, 2023
oberoi_realty	AOH	38	28	8	18	48	73	23	32	62	23	25	28	29	33
	General	126	96	102	134	140	103	57	113	108	80	97	96	130	128
	General1	68	47	46	48	56	53	54	54	67	30	59	45	71	77
	General5								2						

**Total No. of Calls For The Month - Skill Wise For Last 6 Months**

Account	Skill Name	Apr-2023	Mar-2023	Feb-2023
oberoi_realty	AOH	802	50	
	General	2,497	918	11
	General1	1,357	403	
	General5	2		

**Total No. of Calls For The Month - Account Wise For Last 6 Months**

Account	Apr-2023	Mar-2023	Feb-2023
oberoi_realty	4,658	1,371	11

**Active Agents For The Day - Skill Wise For Last 30 Days**

Account	Skill Name	Apr 25, 2023	Apr 24, 2023	Apr 23, 2023	Apr 22, 2023	Apr 21, 2023	Apr 20, 2023	Apr 19, 2023	Apr 18, 2023	Apr 17, 2023	Apr 16, 2023	Apr 15, 2023	Apr 14, 2023	Apr 13, 2023	Apr 12, 2023
oberoi_realty	General	6	4	4	4	4	4	4	4	4	4	4	4	4	5
	General1	5	4	4	4	4	4	4	4	4	3	4	4	4	4
	General5								1						

**Ports Configured Vs Ports Occupied - Month Wise**

UserName	Ports Configured	Apr 2023	Mar 2023	Feb 2023
oberoi_realty	15	11	7	3

**Ports Configured Vs Ports Occupied - Date Wise**

UserName	Ports Configured	Apr 25, 2023	Apr 24, 2023	Apr 23, 2023	Apr 22, 2023	Apr 21, 2023	Apr 20, 2023	Apr 19, 2023	Apr 18, 2023	Apr 17, 2023	Apr 16, 2023	Apr 15, 2023	Apr 14, 2023	Apr 13, 2023	Apr 12, 2023	Apr 11, 2023	Apr 10, 2023
oberoi_realty	15	10	8	8	8	10	10	7	9	8	8	8	9	7	9	9	

Showing

Account: oberoi\_realty  
 Call Type: All  
 Product: CCAAS